Who do I call?

For Emergencies Call (24 hours a day/7 days a we	eek): 501-776-5930
I need to pay my bill	Pay your bill on-line or call 501-776-5923
I have questions about my bill	501-776-5923
I need to establish service	501-776-5923
I need to disconnect service	501-776-5923
I want to get a Night Light installed	501-776-5923
I want to get a surge protector installed	501-776-5923
I have a sewer back-up or manhole overflowing	501-776-5930
I have a water leak (at meter, fire hydrant, in str	eet) 501-776-5930
I have a power outage	501-776-5930
The street light is out	501-776-5930
My Night Light is out	501-776-5930
The tree is growing into the lines from pole to po	le 501-776-5930
I need a Sewer Inspection	501-776-5930
I need an Electrical Inspection	501-776-5938
I need a Water Service Inspected	501-776-5938
I need to report problems with a Traffic Signal	501-776-5990
I need to report a culvert stopped up	501-776-5990
I need Utility Lines marked at my address	800-482-8998
I smell Natural Gas	800-992-7552
I need to purchase a permit	501-776-5938

Non-Emergency Reports such as street light out, tree growing in lines or night light out can be made here (link to Report a Problem)